

# Organizational Excellence Specialists



*Our seasoned professionals work with organizations across sectors to improve performance and collectively make a positive contribution to productivity.*

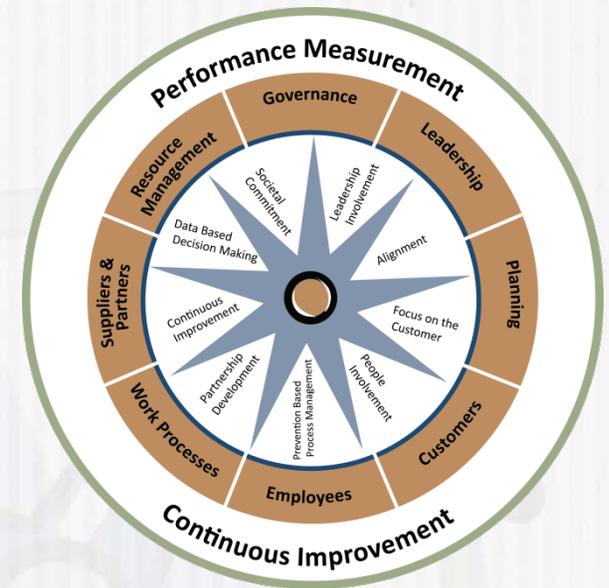
**Why we do it?** We want public, private, and non-profit organizations to be the best they can be.

**How we do it?** We transfer knowledge on best management practices that are common to high performing organizations so these practices can be understood and successfully used by any size and type of organization.

**What we do ?** We train and license professionals so they can work with organizations, using a holistic or modular approach, to successfully implement the best management practices.

The Organizational Excellence Framework is foundational to everything we do. It is a publication based on the best management practices found in leading global excellence models that have been validated to work. The Organizational Excellence Framework is unique in that it 'integrates' these models and provides 'implementation guidelines' for the practitioner.

**Easy as 1-2-3.** Our approach is simple and straightforward. Licensed professionals work with organizations to: conduct a self-assessment against the OEF, prepare an improvement plan to address gaps, and provide implementation assistance as required.



The OEF diagram includes three components:

- Inner Ring – principles that describe the organizational culture
- Middle Ring - management areas comprised of best management practices that contribute to the culture
- Outer Ring – continuous improvement methodology and a balanced system of measurement to monitor and improve performance

## Product & Services

### Publication

The Organizational Excellence Framework defines the principles, best management practices, and measures common to high performing organizations, provides implementation guidelines for the practitioner, and shares the assessment and improvement planning methodology.

### Assessments

Complimentary teaser assessment on the principles of the OEF provides a brief feedback report. Full assessment by a licensed professional provides a customized feedback report and improvement plan for the organization.

### Training

Short presentations for awareness, scenario games to identify the ideal future or examine decision making, OEF workshops that use a holistic approach, key management area workshops that use a modular approach, and train-the-trainer program for consultants.

## The evidence is clear

Research over the past 20 years has validated the positive relationship between implementing an excellence model and improving organizational performance.

### Did you know?

Organizations that have received national recognition for implementing excellence models have experienced exceptional results – good governance, trust in leadership, customer delight, employee engagement, continually improving work processes, strong supplier and partner relationships, better utilization of resources, balanced system of measurement, and financial results.



## Value Proposition

### Organization

The OEF provides a validation point. It illustrates the current state and desired future state and encourages leaders and employees to see the organization as a system of interrelated and interconnected processes that must align with the mission and vision of the organization.

### Recognition

The OEF is based on global excellence models that are used in 86 countries. These countries have award programs that recognize successful implementation and sustainable improvement. Award recipients are acknowledged to be employers of choice and preferred suppliers.

### Investor

The evidence is clear. Organizations that have achieved national recognition using global excellence models report a balanced system of performance measures that lead their specific sector.

### Consultant

Turn-key toolkit for licensed professionals that helps build awareness, attract business, conduct assessments, deliver training programs, and provide implementation assistance.

**Contact Us:** [www.organizationalexcellencespecialists.ca](http://www.organizationalexcellencespecialists.ca)